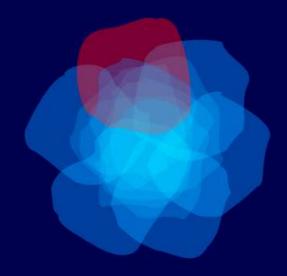


4TH MINISTERIAL egovernment conference





Improving Interaction between Adminstrations and Citizens, 1.80 V. pt



Dr. Gregor Virant, Minister of Public Administration, Republic of Slovenia

www.egov2007.gov.pt

e-Government: tool for improving quality of public administration

Modern Public Administration:

- User friendly and high quality better administrative framework for users (citizens, businesses)
- Efficient better use of resources, cutting expenses
- Openness and transparency access to information of public nature, public participation in decision-making

E-government: a tool for improving satisfaction of users of administrative services

- E-government: use of ICT for better public administration (user satisfaction, efficiency, openess and transparency)
- E-government goes hand in hand with renewal of processes and removal of administrative burdens

Slovenian approach to administrative burdens removal

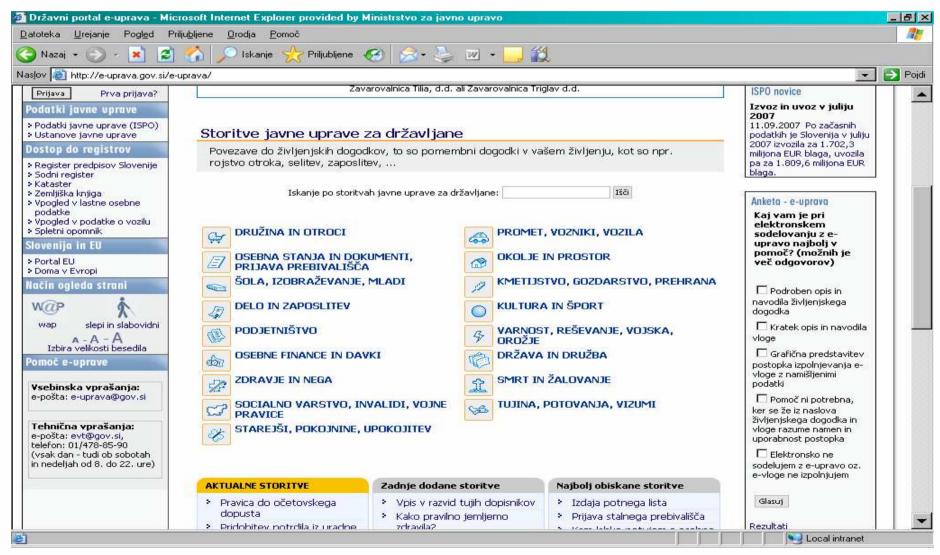
EU Action plan: Slovenia supports 25 % reduction costs by 2012

- a) Anti-bureaucratic filter:
- report on administrative burden as part of R.I.A.
- special team at the Ministry in cooperation with chambers of commerce and other business representatives sifts out bureaucratic obstacles (in 2006 more than 600 regulations and acts went through the filter – 30 % were rejected)
- partnership with business community
- b) Public consultation: useful and innovative suggestions for simplifying and improving regulations from the interested parties
- Annual action plan and report on progress
- Examples: abolishment of income tax declaration for citizens, one stop shops for small bussinesses, reduction of information obligation

e-Government suggestions from Slovenia

- One-stop access to services (portal "e-uprava")
- Life situations approach
- Focus on high impact services
- Simplicity and user-friendlyness
- Mutual recognition of all digital certificates
- Backoffice is at least as important as frontoffice
- Raising the importance of e-Participation and e-Democracy

e-Democracy for all



Slovenia welcomes You in 2008 EU Presidency!

© 2007 by Ministry of Public Administration, Slovenia



EU2007.PT

www.egov2007.gov.pt