



## Teaming up for the eUnion

5<sup>th</sup> Ministerial eGovernment Conference  
Malmö, 19–20 November 2009

### PROVISIONAL PROGRAMME

#### Wednesday, 18<sup>th</sup> November 2009

PM

Ministerial Meeting with the EU Ministers Responsible for eGovernment

All day

VINNOVA/Malmö City Pre-Conference

#### Thursday, 19<sup>th</sup> November 2009

09:15

Plenary 1

Welcome and Formal Opening

PLENARY HALL

*The Swedish Minister for Local Government and Financial Markets, Mats Odell, and European Commission Vice President, Siim Kallas, will set the scene for the conference and give their views on eGovernment over the next five years in the European Union.*

**Moderators: Richard Wilson & Karin Gavelin**

**Mats Odell**, Minister for Local Government and Financial Markets, Sweden

**Siim Kallas**, Vice President of the European Commission responsible for Administrative Affairs, Audit and Anti-Fraud

10:00

Plenary 2

Malmö Ministerial Declaration and  
Industry Declaration

PLENARY HALL

*Under the Italian, United Kingdom and Portuguese Presidencies Ministerial Declarations were agreed, laying the foundation for the i2010 eGovernment Action Plan, inspiring collaboration between Member States and fostering progress in eGovernment on the European level.*

*In this session, the Swedish Minister for Local Government and Financial Markets, Mats Odell, and European Commission Vice President, Siim Kallas, will present the Malmö Ministerial Declaration on eGovernment. The declaration will set out a joint vision and policy programme for eGovernment for the period up to 2015.*

*Also presented in this session is the Industry Declaration, drawn up and issued by DIGITALEUROPE and presented by the Director General of Digital Europe, Bridget Cosgrave.*

**Moderators: Richard Wilson & Karin Gavelin**

**Mats Odell**, Minister for Local Government and Financial Markets, Sweden

**Siim Kallas**, Vice President of the European Commission responsible for Administrative Affairs, Audit and Anti-Fraud

**Bridget Cosgrave**, Director General, DIGITALEUROPE

10:30

Press Conference

PRESS CONFERENCE ROOM

10:30

Coffee Break



11:00	Plenary 3	Boosting the Single Market Through Next Generation eServices	PLENARY HALL
<p><i>The European Union and its Member States have made great progress in creating the Single Market. This is a historical achievement. However, to further foster growth and social cohesion, the Single Market needs to be consolidated and adapted to the changing requirements of the global economy.</i></p> <p><i>Old organisational structures prevent European government administrations from working effectively with each other. More also needs to be done to increase the mobility of citizens and businesses across Europe, in particular by removing administrative barriers. By using the newest technologies, Europe can overcome these obstacles.</i></p> <p><i>Speakers in this session will discuss the opportunities offered by new services to stimulate mobility on the European labour market, create new jobs, reduce administrative burdens and increase the flexibility of administrations.</i></p>			
<p><b>Moderators: Richard Wilson &amp; Karin Gavelin</b></p> <p><b><i>Towards a Digital Single Market: Boosting the Cooperation Among Public Administrations</i></b> <b>Francisco García Morán</b>, Director General for Informatics, European Commission</p> <p><b><i>eHealth – Enabling Safe Mobility for All!</i></b> <b>Karin Johansson</b>, State Secretary, Sweden</p> <p><b><i>eGovernment Reinforcing Citizen and Business Mobility on the Single Market</i></b> <b>Luc Van den Brande</b>, President, Committee of the Regions</p> <p><b><i>Interoperable eID and Secure eMail as Prerequisites for Boosting the eSingle Market</i></b> <b>Martin Schallbruch</b>, Chief Information Officer of the German Federal Ministry of the Interior and Deputy Chief Information Officer of Federal Government, Germany</p>			
12:00	Plenary 4	Teaming Up for the eUnion!	PLENARY HALL
<p><i>The financial and economic crisis has shown once again the need for European countries to work together if they wish to achieve lasting prosperity. The recent crisis is a global phenomenon that no country can tackle on its own.</i></p> <p><i>The European Single Market has been an essential stabilising force, the functioning of which has relied increasingly on the integration of ICT in the workings of government administrations. eGovernment has played a vital role in improving the efficiency of governments throughout Europe. It has also supported social and political integration by including more citizens and businesses in national and European governance processes.</i></p> <p><i>In this session, Mats Odell, Swedish Minister responsible for Local Government and Financial Markets, and other distinguished panellists will discuss how governments can actively develop eGovernment in order to create the 'eUnion'.</i></p>			
<p><b>Moderators: Richard Wilson &amp; Karin Gavelin</b></p> <p><b>Mats Odell</b>, Minister for Local Government and Financial Markets, Sweden</p> <p><b>Siim Kallas</b>, Vice President of the European Commission responsible for Administrative Affairs, Audit and Anti-Fraud</p> <p><b><i>Crisis Recovery and eGovernment</i></b> <b>Aart de Geus</b>, Deputy Secretary General, OECD</p> <p><b><i>Engagement Governance: Changing the Way we Look at the "E-"</i></b> <b>Matthew W. Barzun</b>, Ambassador, U.S. Embassy, Sweden</p>			



12:45 Lunch

14.00	PS 1	eProcurement – Opening Doors to Cross-border Trade	PARALLEL SESSION HALL 1
		<p><i>eProcurement can save billions of Euros for businesses by reducing the administrative burden and by increasing transparency. Public procurement creates market opportunities for small and medium sized enterprises. Opening up public procurement procedures within the Single Market will increase cross-border trade and competition and will reduce costs for public authorities.</i></p> <p><i>eProcurement systems are already functioning in several EU Member States. However, many public administrations lag behind industry in electronic data exchange with their suppliers. The lack of common standards is a major obstacle for companies - especially small and medium sized businesses – which want to supply services in a country other than their own.</i></p> <p><i>Speakers in this session will analyse eProcurement processes from the user's perspective, bringing forward successful examples and highlighting important cross-border initiatives.</i></p>	
		<p><b>Chair: Fernando de Pablo Martín, General Director for the Promotion of eGovernment, Ministry of the Presidency, Spain</b></p> <p><b><i>The e-Procurement Platform</i></b> <b>Jacques Barrailler</b>, Director, State Procurement Agency, France</p> <p><b><i>Pan-European Public Procurement Online – the PEPPOL Vision and Implementation</i></b> <b>André Hoddevik</b>, Project Manager, PEPPOL, Agency for Public Management and eGovernment, Norway</p> <p><b><i>eProcurement in Sweden</i></b> <b>Carola Gunnarson</b>, First Vice President, Swedish Association of Local Authorities and Regions, Sweden</p> <p><b><i>eProcurement: Challenges Ahead</i></b> <b>Arnaldo Abruzzini</b>, Secretary General, EUROCHAMBRES</p>	
	PS 2	Research on ICT for Governance and Policy Modelling	PARALLEL SESSION HALL 3
		<p><i>By 2020 citizens and businesses should no longer face obstacles in participating in public decision-making. Advanced tools - possibly building on gaming and virtual reality - should enable citizens to follow-up on decisions that have been taken and let them see how their contributions have been taken into account in the decision-making process. Opinion mining, visualisation and modelling will help to shape and guide public opinion. Simulations will facilitate forecasting of potential outcomes of proposed policy measures.</i></p> <p><i>These processes and tools will have to be transparent, trustworthy and devoid of manipulation. The outcomes of such consultative processes should be faster and more efficient in terms of revising policy and making decisions.</i></p> <p><i>Contributors to this session will discuss the potential of advanced mass collaboration tools which embody new governance models and enhance the developments of new eGovernment services.</i></p>	
		<p><b>Chair: Anabela Pedroso, President, Agency for Public Service Modernisation, Portugal</b></p>	



**Munir Ismet**, Vice President, EMEA Public Sector and Education, Oracle

***Secure, Transparent and Private Three Untested Principles for Living and Working in the Connected Economy***

**Andy Mulholland**, Global Chief Technology Officer, Cap Gemini

***Living Together with Intelligent Software: Mass Human-Computer Collaboration***

**Michael Witbrock**, Chief Executive Officer, Cycorp Europe

***Reinventing Democracy: Is Mass Collaboration the Answer?***

**Anthony D. Williams**, Founder and Chief Executive Officer, Anthony D. Williams Consulting, Canada

PS 3

**Greening Government – Teaming Up For A Sustainable eUnion**

**PARALLEL SESSION HALL 2**

*Climate change has become reality. It represents one of the greatest challenges facing the world today. The Intergovernmental Panel on Climate Change (IPCC) in its Fourth Assessment Report (2007) predicted that, unless action is taken, the global average surface temperature could rise by 1.8 – 4°C this century, which would have serious consequences for life on Earth. It is generally agreed that this warming is largely as a result of human activities.*

*What can or should governments do to reduce their own carbon footprint and overall environmental impact and what roles can information and communication technologies play?*

*In this session, representatives from government at national and local level and from industry will give an insight into measures that are being, can be, or should be, taken to build a sustainable eUnion.*

**Chair: Uffe Toudal Pedersen, Permanent Secretary, Ministry of Science, Technology and Innovation, Denmark**

***Greening Our IT Based 21st century lifestyle***

**Jonas Kjellstrand**, Senior Strategic Adviser, Gartner Consulting, Sweden

**Sten Nordin**, Mayor of Stockholm, Sweden

***A Future that is Efficient, Sustainable and Responsible***

**Bill McCluggage**, Deputy Chief Information Officer, UK Cabinet Office, United Kingdom

***Mission Possible: Green ICT's Role in Lowering Energy Consumption and Costs***

**Paul D. Bell**, President, Dell Global Public Sector

PS 4

**The Services Directive – Making Life Easier for Entrepreneurs**

**PLENARY HALL**

*Simplifying administrative procedures is key to improving the environment for businesses. With only a month to go before the implementation of the Services Directive, a closer look will be taken at its impact on eGovernment, in particular on administrative simplification.*

*EU Member States are required under the Directive to simplify their procedures, set up Points of Single Contact and ensure the possibility for service providers to complete their procedures and formalities at a distance and by electronic means. These practical measures will improve the Single Market for services by making it easier for service providers to do business in other Member States.*



*This session will give an overview of the solutions and ongoing activities in the EU regarding improved access to cross-border electronic procedures through Points of Single Contact.*

**Chair: François-Daniel Migeon, Head of the General Directorate for State Modernisation, France**

***The Services Directive – Key Driver for eGovernment***

**Maria Martin-Prat**, Head of Unit / E1, Free Movement of Services and Establishment I, Services Directive, Directorate General Internal Market, European Commission

**Tina Sommer**, President, European Small Business Alliance (ESBA)

***Beyond 28.12.2009? SPOCS - Simple Procedures Online for Crossborder Services***

**Peter Kustor**, Head of Department for eGovernment, Federal Chancellery, Austria

***Making the PSC Usable – Requirements and Expectations from Users***

**Edith van der Does**, User Experience Specialist, ICT Uitvoeringsorganisatie (ICTU), Netherlands

**15:00** Coffee Break

**15:30**

**Plenary 5**

**Government 2.0: Rethinking  
Government and Democracy for the  
Digital Age**

**PLENARY HALL**

**Don Tapscott**, Chairman, nGenera Insight, Toronto, Canada

**16:00**

**Plenary 6**

**The Power of Information**

**PLENARY HALL**

*Information has become a key asset in society and our dependency on information is increasing. This is certainly the case for government administrations, which are among the biggest information processing organisations in society. Their day-to-day work depends on good quality and accurate information and many people and organisations are in turn highly dependent on this information.*

*Many changes have taken place in public sector information handling from the local to the European level. This session will discuss the major trends and solutions for better access to and use of public sector information. It aims to show how easy and reliable access to public information is the foundation for developing new services and enhancing the growth of the services sector and for increasing the transparency and accountability of governments.*

*A panel of persons with views on the production, use and value of information will in this session discuss the Power of Information from their own professional perspective.*

**Moderators: Richard Wilson & Karin Gavelin**

***Harnessing the Dynamics of Social Computing***

**David Broster**, Head of Information Society Unit, Joint Research Centre, Institute for Prospective Technological Studies, European Commission

***Engaging and Empowering Through Dialogue***

**Jacqueline McGlade**, Executive Director, European Environment Agency, Denmark

***Spatial Data Infrastructure - An Experience!***

**Stig Jönsson**, Director General, Lantmäteriet – the Swedish Mapping, Cadastral and Land Registration Authority, Sweden

***Pillars for a Stronger, More Effective eGovernment – a Vendor's Point of View***

**Michael Pittelkow**, Vice President Public Services Industries EMEA, SAP, Germany





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17:00	Plenary 7	Engaging the eUnion Citizens	PLENARY HALL
	<p><i>Empowering citizens is a topic of growing importance on the eGovernment agenda. The goal is to give people a greater voice in policy through electronic channels. Recent experiences of the European Parliament, online consultations in the European Union and the Member States and other initiatives around the world provide some examples of how this can be done.</i></p> <p><i>Still many questions for the future remain unanswered. How can governments engage its citizens and provide better services? What is the role of intermediaries and local communities? How can we make better use of citizens' combined experience and wisdom?</i></p> <p><i>In this session a distinguished panel will discuss the new opportunities that have arisen, for example through social media (web 2.0), for democratic participation and engagement.</i></p>		
	<p><b>Moderators: Richard Wilson &amp; Karin Gavelin</b></p> <p><b>Tim Van Broeckhoven</b>, Diplomatic Advisor to the Minister of Economy and Reform, Belgium</p> <p><b><i>Social Media: A Revolution in Service Delivery?</i></b> <b>Julia Glidden</b>, Managing Director, 21c Consultancy, United Kingdom</p> <p><b><i>The Power of Connectivity</i></b> <b>Erik Kruse</b>, Strategic Marketing Manager, Ericsson, Sweden</p>		
18:00	Plenary 8	European eGovernment Awards Ceremony	PLENARY HALL
	<p><i>The European eGovernment Awards is an initiative of the European Commission. Its aim is to demonstrate the benefits of information and communications technologies (ICT) for society. The European eGovernment Awards also support the implementation of European eGovernment policies and strategies and aim to facilitate good practice exchange in the use of ICT by public services.</i></p> <p><i>The winners of the European eGovernment Awards 2009 will be chosen from among 52 selected finalists by a jury. Four awards - corresponding to the different priorities of the European Union's eGovernment policy framework - will be given to the best and most innovative projects in Europe in the eGovernment area. A separate public prize will be awarded based on the online votes cast by members of ePractice.eu.</i></p>		
	<p><b>Moderators: Richard Wilson &amp; Karin Gavelin</b></p> <p><b>Francisco García Morán</b>, Director General for Informatics, European Commission</p> <p><b>Mats Odell</b>, Minister for Local Government and Financial Markets, Sweden</p> <p><b>Christine Leitner</b>, Project Director, eGovernment Awards Consortium, Chair of the Online Voting Committee, Center for European Public Administration (CEPA), Danube University, Krems, Austria</p>		
18:30	<b>Evening Social Event (Malmö Conference Centre)</b>		



**Friday, 20<sup>th</sup> November 2009**

**09.00**

**PS 5**

**Unlocking the Potential of eID and eSignatures**

**PARALLEL SESSION HALL 1**

*Electronic identity (eID) is essential for citizens to fully participate, be heard and accounted for in digital life. It is a facilitating technology that allows for trustworthy interactions with banking systems, social websites, enterprise applications and government. The European Union and its Member States have taken several initiatives to develop eID management solutions to meet such needs.*

*However, seen from the citizen's point of view the current solutions are not interoperability, have unclear privacy policies and in general a lack transparency, accountability and user control.*

*This session brings together distinguished representatives of European eID initiatives, who will report on their own experiences and future trends. The session will be organised as an interactive discussion involving panel participants as well as the audience.*

**Chair: Constantijn van Oranje, Research Leader, RAND Europe**

***Unlocking the potential of eID and eSignature - STORK***

**Frank Leyman**, Manager International Relations, Federal Public Service Information and Communication Technology (FEDICT), Belgium

***The European eID Perspective***

**Reinhard Posch**, Chief Information Officer, Austria

***Evidence Reporting on the Use of Mobile eID in Mobile-penetrated States in the Asian Region***

**Jonathon Gould**, Managing Partner and Co-owner, Asia-Pacific Connections Ltd., Singapore

**PS 6**

**New Public Services – Users and Innovation as Drivers**

**PLENARY HALL**

*The demand for services which are more in tune with citizens' wants and needs is increasing. New services will be more beneficial if there is greater cooperation between users, governments, businesses and academia in their development.*

*This session aims to show how users and innovators can collaborate to find new ways to provide valuable services to citizens and businesses.*

*In this session, a panel of speakers will discuss what can be done to encourage the development of new and innovative government services.*

**Chair: Gábor Bódi, State Secretary for ICT and eGovernment, Hungary**

***Blekinge Institute of Technology - The Role of Academia in Cultivating Situated Innovation***

**Ursula Hass**, Vice Chancellor, Blekinge Institute of Technology, Sweden

***Enabling Citizens to Participate in their Governance Through Innovation***

**Antoine Brugidou**, Vice-President and Global Managing Director Public Service Industries,



Accenture, France

***New eServices for Citizens and Businesses. The Tuscany Vision***

**Angelo Marcotulli**, Directorate for Innovation and Research in ICT, Regional Government of Tuscany, Italy

**PS 7**

**Better Public Services – Reducing the Administrative Burden**

**PARALLEL SESSION HALL 2**

*Effective and efficient service delivery for citizens and businesses is high on the agenda of government administrations across Europe. ICT can help governments to reduce costs while at the same time improving services offered to citizens and businesses.*

*To support these goals the European Commission launched in 2007 an initiative on reducing administrative burdens. Since 2007 cost reduction measures have been analyzed in 13 different policy domains in 27 Member States. These will provide useful input for future policies.*

*In this session the findings of this analysis will be discussed and examples of good practices at national level will be shown.*

**Chair: Arno Thijssen, Director Service Provision, Deregulation and Information Policy, Ministry of the Interior and Kingdom Relations, Netherlands**

***eGov - a Tool for Increased Competitiveness***

**Viola Groebner**, Director, Directorate B "Industrial Policy and Economic Reforms", Directorate General Enterprise and Industry, European Commission

***Altinn the eGovernment Portal and Toolbox***

**Erik Fossum**, Director General, Brønnøysund Register Centre, Norway

***Easy to Comply***

**Mats Sjöstrand**, Director General, Swedish Tax Agency, Sweden

***Barcelona ON. ICT to Reduce Administrative Burden***

**Pilar Conesa**, Chief Information Officer and eGovernment Director, Barcelona City Council, Spain

**PS 8**

**Inclusive ICT Enabled Public Services to Fight Social Exclusion**

**PARALLEL SESSION HALL 3**

*One third of the European population (over 150.000.000 EU citizens) is currently considered socially disadvantaged, most of it suffering from multiple difficulties leading to social exclusion (economic, physical, educational, cultural, geographical, political factors etc.) and therefore the one part of society that most uses and is in strong need of public social services. The same one third of population is the one that costs more to governments in terms of both financial and human efforts. It is this one third population that is not using/accessing themselves eGovernment services and such percentage is deemed to remain unvaried by 2015.*

*There is therefore an urgent need to address such critical mass in a more structured way and make the delivery of public services more efficient and effective in order to reach the widest possible part of population, so as to increase social impact and cohesion by ensuring that all citizens, including the socially disadvantaged, gain real advantage and benefit from ICT-enabled public services, irrespective of whether they use/access ePublic services themselves or through other human intermediaries on their behalf.*





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**Chair: Paul Timmers, Head of Unit ICT for Inclusion, Directorate General for Information Society and Media, European Commission**

***Better with IT – Local Public Service Networks***

**Paul Waller**, Director, Digital Inclusion Team, City of London, UK

***Connecting People, Technology & Resources to Help Society Thrive***

**Jan Muehlfeit**, Chairman Europe, Microsoft Corp

***The 292 Million***

**Laurențiu Bunescu**, Project Manager, Telecentre-Europe, Romania

10.00

PS 9

**Security and Trust – the  
Foundation for Building the eUnion**

**PARALLEL SESSION HALL 1**

*Building an eUnion makes it easier for citizens and businesses to move and work in any EU Member State. This leads not only to an increasing flow of digital data but also to increased security risks and specific challenges to rights to privacy.*

*The secure exchange and storage of personal data requires innovative legal and technological solutions that can ensure an automatic compliance with privacy and security provisions as well as being user friendly and efficient. A balance that needs to be struck between increased efficiency and transparency on one hand, and security and privacy, on the other.*

*In this session, a panel of speakers will address the importance of a secure, as well as efficient, infrastructure for information management, from their own professional perspective.*

**Chair: Francisco García Morán**, Director General for Informatics, European Commission

***A Resilient and Secure Internet Infrastructure - Some Challenges for the Future***

**Anne-Marie Eklund Löwinder**, Quality and Security Manager, .SE (The Internet Infrastructure Foundation), Sweden

***Secure, Free, and Easy to Use eGovernment – For Your Personal Protection***

**Tommi Nordberg**, Executive Vice President, Government Programs, Gemalto, Finland

***Multilateral Security and Trust – the Foundation for Building the eUnion***

**Kai Rannenberg**, Mobile Business and Multilateral Security, Goethe University, Frankfurt, Germany

***eUnion 2015 - Big Brother's One-stop Shop or a Privacy-friendly Place?***

**Andrej Tomšič**, Deputy Information Commissioner, Information Commissioner of the Republic of Slovenia, Slovenia

PS 10

**A Vision for eGovernment in 2020**

**PLENARY HALL**

*We are living in a period of considerable social and economic turmoil. Governments have to learn how to live-up to new and unprecedented challenges. The globalisation of the economy calls for new forms of governance. In this new world, the way citizens, businesses and governments work together will have to change as well.*

*ICT can contribute to developing these new forms of interaction between governments, citizens and businesses. It can support new forms of local and global democracy and new forms of collaboration between the business community and governments.*

*In this session, a panel of speakers will present their visions of ICT and future societies. The audience is invited to take part in this discussion.*



**Chair: Mark Frequin, Director General for Energy and Telecom, Ministry for Economic Affairs, Netherlands**

***The Future of eGovernment – Scenarios 2020***

**Lennart Nordfors**, Deputy Chief Executive Officer, Gullers Group, Sweden

***Everyday eGovernment – Empowering Relationships***

**Jeremy Millard**, Senior Consultant, Danish Technological Institute, Centre for Policy and Business Analysis, Denmark

***The Open Declaration on European Public Services***

**David Osimo**, Director, Tech4i2, Belgium

**Paul Johnston**, Director, Internet Business Solutions Group (IBSG), CISCO

***Can Digitalisation Rescue Europe?***

**Hannu Syrjälä**, President and Chief Executive Officer, Tieto Corporation, Finland

**PS 11**

**Understanding Each Other – the  
Importance of Interoperability**

**PARALLEL SESSION HALL 3**

*An efficient and effective European Union requires seamless interaction and communication between public administrations across Europe. This is only possible if there is cross-border interoperability between public administrations.*

*Throughout 2009 the European Commission has studied in depth European interoperability issues in order to determine future priorities. The aim of this exercise was to identify key problems in cross-border interoperability and prepare a future European Interoperability Strategy. The three most important issues identified for the future are trusted information exchange, interoperability architecture and ICT implications of new legislation. Accompanying measures must include the raising of awareness of interoperability issues and sharing of best practices.*

*In this session, several distinguished experts will address some of the most pressing issues in the area of cross-border interoperability and engage in a discussion on relevant issues with the audience.*

**Chair: Claudio Grech, Chairman, Malta Information Technology Agency (MITA), Malta**

***Digitizing Denmark - Cross-organizational Collaboration and Governance for the Delivery of Public Services***

**Adam Lebech**, Acting Deputy Director General, Ministry of Science, Technology and Innovation – National IT and Telecom Agency, Denmark

***The Cross-border Semantic Interoperability***

**Francesco Tortorelli**, Director, Interoperability Services Office (CNIPA), Italy

***A European Interoperability Strategy***

**Karel De Vriendt**, Head of Unit, European eGovernment Services, European Commission

**PS 12**

**eParticipation In the eUnion –  
Bridging the Gap Between Politics  
and Policy-making**

**PARALLEL SESSION HALL 2**

*ICT provides new solutions and ways to communicate with citizens. The introduction of eParticipation technologies also raises important questions, such as: how do we reach out to citizens and how do we involve as many people as possible? What areas are of most interest for citizens to participate in and are there limits to how far we can take eParticipation?*



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*This session will highlight the importance of eParticipation. It will explain how citizens can get involved in society decision-making with the assistance of ICTs. It will provide good examples of how people have been – and are – getting involved and how to bridge the gap between politics and policy making.*

*Speakers taking part in this session have all been actively involved in launching eParticipation initiatives.*

**Chair: Dan Ericsson, State Secretary at the Ministry of Finance, Sweden**

***E-democracy and Digital Technology at a Local Level***

**Carina Nilsson**, Deputy Mayor of Malmö, Culture and Recreation Directorate, City of Malmö

***Teaming up for the ePolicy maker***

**Vasilis Koulolias**, Executive Director, Gov2U, Greece

***An Insight View: The Growing Impact of e-Participation on Parliamentary Work***

**Matthias Groote**, Member of the European Parliament

***Citizenship and the Use of Technology in the 21<sup>st</sup> Century***

**Peter Gilroy OBE**, Chief Executive, Kent County Council, United Kingdom

**11.00 Coffee Break**

**11:30**

**Plenary 9**

**Global Teamwork in eGovernment**

**PLENARY HALL**

*International cooperation significantly advances work in eGovernment, which has been shown by the results of cooperation between EU countries. Should this collaboration end at the EU borders, or are there areas within eGovernment in which governments and administrations can cooperate on a global scale?*

*Who should cooperate, in which fields, and how? How to make the best use of resources in today's economic environment? How should global teamwork be organised, resources shared and actions coordinated?*

*During this session representatives from industry and international organisations will discuss and demonstrate how global digital cooperation can make a difference.*

**Moderators: Richard Wilson & Karin Gavelin**

**Larry Hirst**, Chairman IBM Europe, Middle East and Africa, IBM

**Haiyan Qian**, Director Division for Public Administration and Development Management, United Nations Department of Economic and Social Affairs, United Nations

**Yih-Jeou Wang**, Project Leader, OECD eGovernment Project, OECD

**Randeep Sudan**, Lead ICT Policy Specialist, Global Information and Communication Technologies, The World Bank, United States

**Zoran Stančić**, Deputy Director General for Information Society and Media, European Commission



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**12:30**

**Plenary 10**

**Visions for the eUnion**

**PLENARY HALL**

*This session is the final session of the Conference, where the Swedish Minister and the Polish Undersecretary of State conclude the discussions and outcome of the Conference.*

*The Polish Undersecretary of State will at this session announce the forthcoming 6<sup>th</sup> Ministerial eGovernment Meeting and Conference, to be held during the Polish Presidency of the EU in the 2<sup>nd</sup> half of 2011.*

**Moderators: Richard Wilson & Karin Gavelin**

**Mats Odell**, Minister for Local Government and Financial Markets, Ministry of Finance, Sweden

***Towards the Polish Ministerial Conference***

**Witold Drożdż**, Undersecretary of State, Ministry of the Interior and Administration, Poland

**Zoran Stančič**, Deputy Director General for Information Society and Media, European Commission

**13:00**

**Lunch, Exhibition and Networking**

**END OF CONFERENCE PROGRAMME**