

#### **Spatial Intelligence**

#### The Intersection of Data Warehousing, Business Intelligence, Predictive Analytics, and Geographic Information Systems



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An Evolving Sensibility



## Intelligence

## Understanding

Knowledge

Information

Data



#### "Organizations must evolve from 'What We Think' to 'What We Know'."

Gary Lovemann, CEO Harrah's Entertainment



## The Information Evolution Model Adapted from: *The Information Revolution*, Davis et. al, 2006



#### Key Concepts – Knowledge Management

 'Knowledge Management' is a conscious strategy of getting the right knowledge to the right people at the right time O'Dell, Grayson, *If Only We Knew What We Know: The Transfer of Internal*

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Knowledge and Best Practice, 1998

• How an organization manages knowledge is a fairly good predictor of both best practice and organizational success



#### Key Concepts – *Business Intelligence and Analytic Intelligence*

• *Business Intelligence* is the use of information that enables organizations to best decide, measure, manage and optimize performance to achieve efficiency and financial benefit (*Gartner Business Intelligence Summit 2007*)

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 Analytic (Predictive) Intelligence builds on previous experience, metrics, relevant variables, and circumstances to model future outcomes

### IDC's Business Analytics Taxonomy, 2007



Perform	ance Management Tools a	nd Applications
Financial Performance	CRM Analytic	Business Intelligence Tools
Applications Budgeting, planning, consolidation, profitability mgmt/ABC, scorecards	Sales, customer service, contact center, marketing, Web site analytics; price optimization	Query, Reporting, Analysis
Supply Chain and Services Operations Analytic Applications	Workforce Analytic Applications	Advanced Analytics (includes data mining and statistics)
		Spatial Information Management Analytic Tools

(DW management and generation)

#### **Technology/Solution Providers**

- SAS Institute
- Teradata
- SAP/Business Objects
- IBM/Cognos
- Oracle/Hyperion
- Microsoft
- Information Builders
- Others....

#### **Business and Analytic Intelligence Platform** Analytics Vainframe Ad Hoc Reporting UNIX Warehouse Multi-Dimensional Native Engines for All Data Sources UNIX Parallel **Native Transformation Engine** Solutions Scalable Editati Native Data Quality Engine Transform Native Load Engines Load Linux 3rd Party manoon. **Data Marts** Application Integration **Open Metadata Architecture Open Metadata Repository**

#### Location is Integral to Knowledge Management and Intelligence



- Outcomes and Performance are inherently geographic whether localized, regional, or global
- Events rarely occur in a vacuum
  - They affect surrounding people, economic and natural ecosystems, institutions, and communities

(Predicting where things will happen is powerful)



#### "Everything is related to everything else, but near things are more related than distant things"

#### Waldo Tobler

#### On understanding the science of location and geography



### Key Concepts – Spatial Analytics

- Spatial analytics and geographics is the science of location, adjacency, and direction between physical and cultural features on the landscape
  - Proximity analysis
  - Network analysis
  - Buffer analysis
  - Cluster analysis
  - Gravity modeling

#### Synergy of Traditional and Spatial Analytics



#### Key Concepts – Spatial Intelligence



- *Spatial Intelligence* is the fusion of analytical GIS, Business Intelligence and Predictive Intelligence
  - Builds on descriptive analytics
  - Provides the context for inferential analytics

• Spatial Intelligence adds the geographic dimension to data management, analytics, and visualization

# Spatial Intelligence in a Commercial Organization

• Spatial intelligence and predictive analytics can be integral to corporate strategies for:

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- Growth

- Enhanced profitability in core business areas
- Delivering needed products and services to customers conveniently and affordably
- Providing a competitive advantage

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### IDC's Business Analytics Taxonomy, 2007 An Evolving Perspective



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Data Warehouse Platform (DW management and generation)

#### **Enterprise Spatial Intelligence Platform**



#### Orange County, FL EAS Output Architecture

#### PRESENTATION TIER





#### Orange County, FL EAS Output Architecture



#### Data Flow Management (ETL)

#### Non-spatial



#### Orange County, FL EAS Output Architecture



#### Orange County, FL EAS Output Architecture



#### Orange County, FL Address System Architecture





#### Synergy of Traditional and Spatial Analytics

#### **Spatial Intelligence**





- Business Intelligence
- Predictive Intelligence
- Risk Analysis
- Decision Support
- Performance Management

### Spatial Intelligence in Mobile Asset Management

- Optimization
  - Distance vs. Time vs. Priority
  - Qualification
  - Cost
- Fleet Management
  - Model and optimize maintenance
  - Model and optimize life-cycle costs and benefits



#### Spatial Intelligence in Retail

- Market forecasting and management
- Target store sales predictions
- Competition gravity modeling
- Sales territory modeling/resource prioritization

- Supply chain modeling and optimization
- Store layout and product placement
- Customer analytics (recruit, retain, value mgmt, etc.)



#### Spatial Intelligence in Gaming





#### Spatial Intelligence in Disease Detection



### Strategic Alignment and Execution

Adapted From: *The Strategy Focused Organization*, Kaplan and Norton, 2001

Mission **Business Case** Why we exist **Core Values Principles** What we believe in Vision Objective What we want to be Strategy **Mechanisms** Our game plan **Gauging Results** Measures of Success (KPI's) Implementation and focus **Tactics** Tasks What we need to do **Personal Objectives** Individual Objectives and Actions What I need to do **Delighted Customers Effective Processes** Strategic Outcomes **Motivated Workforce** 

# Spatial Intelligence – Performance Management and KPI's



#### Integration Points for Spatial and DW-BI-PA Platforms



# Enterprise Spatial Intelligence – Organizational Considerations

Process, Project & Governance, Partnerships & Operational Collaboration Management Vision, Strategy, & Performance Management Technology & Data Sustainability & Systems Change Management Management

#### Management and Control

- Management Models
  - Centralized versus decentralized
- Support Service Delivery Options
  - Business Unit (e.g. Market Planning, Logistics)
  - Service department (IT/GIS)
  - Executive office (CFO, CEO)
- Considerations
  - Budget autonomy and power
  - Visibility
  - Impartiality



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