

e-Government Unit

Metadata & Search Presentations

Senior Interoperability Advisor, Colette Coles

Metadata Workshop, Northern Ireland e-GU, Belfast 2003-12-15

Metadata: Main concepts, terminology and standards, CSL, London 2004-09-28

Workshop of Standardization and cooperation issues for government information **Programmes**, Zaragoza, Spain, 2004-09-03

Moving on with Marc: e-GMS, Government Library Group, London, 2004-06-23

Uses of identifiers: Government perspectives, International DOI Foundation, London, 2004-06-22

Regional Seminar on Interoperability, WMPHO, Birmingham, 2004-06-16

Interoperability and Metadata, Internal Auditors, London, 2004-03-24



e-Government Unit

Effective taxonomies:

Complying with the eGMS

Colette Coles, Cabinet Office
Content Management for the Public Sector
23 November 2004

eGovernment Unit - key priorities

Work with departments to deliver efficiency savings while improving delivery of public services by joining up electronic government services around needs of customers.

- ICT strategy
- Architecture
- Innovation
- IT Finance and IT HR
- Research
- Supplier management

eGIF key priorities

- 1. Interconnection
- 2. Data integration
- 3. Content management metadata
- 4. e-services access and channels
- 5. Business domains

eGIF headline decisions

- Adopts Internet and WWW standards for all public sector systems
- 2. Adopts XML as the key standard for data interchange
- Makes the browser the key interface for access and manipulation of all information
- 4. Assigns metadata to government information
- Adopts open, international standards that are well supported by the market
- 6. Internet-based implementation strategy through GovTalk

Why use metadata?

Some benefits include:

- 1. Helps people find information
- 2. Helps identify content
- 3. Matches user and content
- 4. Exploits govt information

Types of metadata

- Content
 Title, description, subject, coverage
- Intellectual property
 Contributor, creator, publisher, rights
- Instantiation/version
 Date, format, identifier, language

eGovernment Metadata Standard

- 1. Mandatory elements
- 2. Recommended or optional elements
- 3. Encoding schemes

Mandatory elements

Creator	All
Date	All
Subject.category	All
Title	All
Accessibility	For websites
Identifier	For websites
Publisher	For websites

eGovernment Metadata Standard

Coverage	All
Language	All

Optional elements

Audience	All
Contributor	All
Description	All
Disposal	All
Format	All
Relation	All
Rights	All
Source	All
Status	All
Туре	All

Optional – records management elements

Addressee	RM
Aggregation	RM
Digital signature	RM
Location	RM
Mandate	RM
Preservation	RM

eGMS taxonomies

1. Audience

- eGMS Audience Encoding Scheme (eGMSAES) DRAFT
- indicates the people or groups the content is aimed at

2. Subject.category

- Government Category List (GCL)
- structured list of categories

3. Type

- eGMS Type Encoding Scheme (eGMSTES)
- list of document and other types, for use by the UK public sector

eGMS Audience Encoding Scheme

Carers	Non UK residents
Children	Older people
Disabled people	Parents
Employees	Professionals
Employers	Businesses
Ethnic minorities	Students
Gay and lesbian	Voluntary sector
Jobseekers	Women
Low income households	Young people
Men	

GCL – 12 top level headings

Agriculture, environment and natural resources	Government, politics and public administration	
Arts, recreation and travel	Health, nutrition and care	
Business and industry	Information and communication	
Crime, law, justice and rights	International affairs and defence	
Economics and finance	People, communities and living	
Education, careers and employment	Science, technology and innovation	

eGMS Type Encoding Scheme

Publications/correspondence

Financial/purchasing

Graphical/non-text

Legislation/parliamentary/ local government

News/Meetings/conferences

Personnel/Organisational

Web guidance

Other encoding schemes

Government Data Standard Catalogue (GDSC)

- Contributor
- Creator
- Publisher
- Subject.person

Lots more in eGMS...

Implementing the eGMS

Identify

- Which resources need metadata
- Which elements (inc mandatory ones) to use
- Which encoding schemes you'll need
 - existing ones
 - new ones
- Guidance and training

Think of the whole metadata record and what it is for

Your own taxonomy

- 1. Type of taxonomy
- 2. What is it for
- 3. Who are users
- 4. Consultation
- 5. Maintenance
- 6. Governance

A taxonomy is for life, not just for Christmas



References

- eGMS http://www.govtalk.gov.uk/schemasstandards/metadata.asp
- GCL http://www.govtalk.gov.uk/schemasstandards/gcl.asp
- eGMS Audience Encoding Scheme
 http://www.govtalk.gov.uk/schemasstandards/metadata_document.a
 sp?docnum=680
- eGMS Type Encoding Scheme
 http://www.govtalk.gov.uk/schemasstandards/metadata_document.a
 sp?docnum=679
- GDSC http://www.govtalk.gov.uk/gdsc/html/default.htm

Thank you

Questions?

For more information contact:

colette.coles@cabinet-office.gsi.gov.uk

www.govtalk.gov.uk



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Metadata:

Main concepts, terminology and standards

Circle of State Librarians, 28 September 2004
Colette Coles, e-Government Unit



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Outline

- Explore metadata...
- Why use metadata
- eGMS overview
- Implementing the eGMS



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What is metadata?

- Data about data
- Structured information about a resource
- Sound familiar?



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Metadata is all around...



Libraries and leisure

Tourism, libraries, heritage and arts



HertsDirect Reservations



HELP

CATALOGUE

SELF SERVICE

: Catalogue : Search

Type the title, word or name you want, then choose an index to look in.

To search for a person's name, type the surname, followed by a comma and the first initial, e.g., Cookson, C or Beatles

Ignore 'The' 'A' 'An' at the beginning of titles and organisations, e.g., English patient

To continue, click SEARCH.





Libraries and leisure

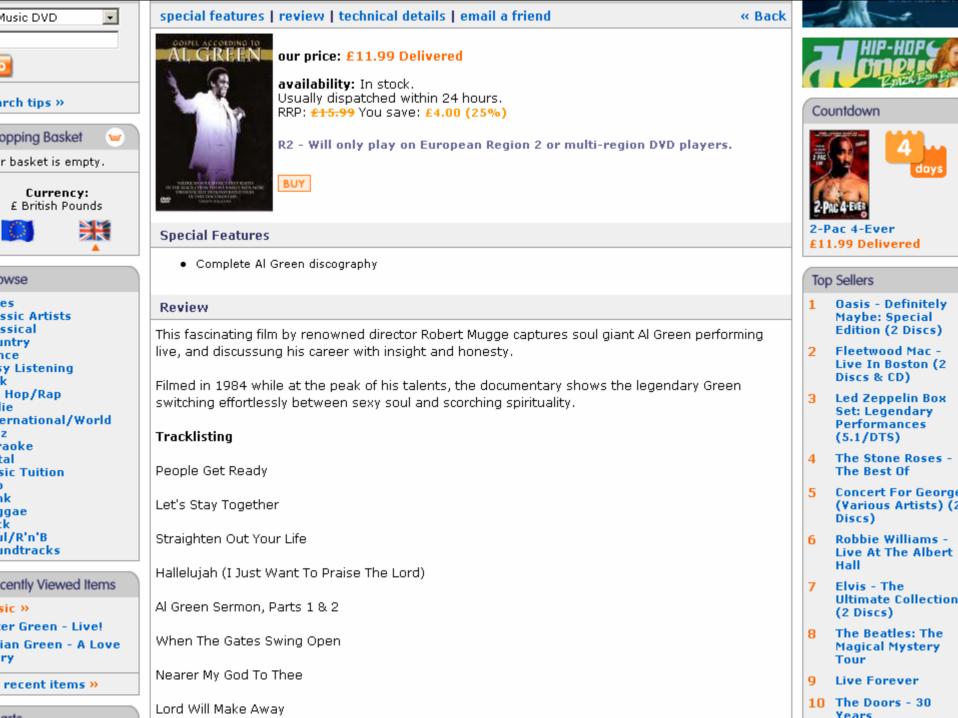
Tourism, libraries, heritage and arts



HertsDirect Reservations



CD Super Audio CD DVD-Audio Now Available | Top Sellers | Coming Soon | Top 100 | Special Offers | DVD FAO Searching for Music DVD titles containing or by 'green'... arch MILIA LIVE AT THE UNION CHAPEL Results 1 - 7 Music DVD en Green Day - International Superhits! In stock. OREEN DAY Usually dispatched within 24 hours. our price: £14.99 Delivered rch tips » BUY Countdown opping Basket Peter Green - Live! r basket is empty. In stock. Usually dispatched within 24 hours. Currency: our price: £9.99 Delivered £ British Pounds RRP: £15.99 You save: £6.00 (37%) ₩ BUY 2-Pac 4-Ever £11.99 Delivered Daniel O'Donnell - Shades Of Green In stock. Top Sellers owse Usually dispatched within 24 hours. **Dasis** - Definitely our price: £7.99 Delivered ssic Artists Maybe: Special RRP: £13.99 You save: £6.00 (42%) ssical Edition (2 Discs) BUY intry Fleetwood Mac nce Live In Boston (2 y Listening Al Green - The Gospel According To Al Green Discs & CD) In stock. Hop/Rap Led Zeppelin Box Usually dispatched within 24 hours. Set: Legendary our price: £11.99 Delivered ernational/World Performances RRP: £15.99 You save: £4.00 (25%) (5.1/DTS)aoke BUY The Stone Roses tal sic Tuition The Best Of **Green Lights Blue Skies** Concert For George ık In stock. (Various Artists) (2 image gae Usually dispatched within 24 hours. Discs) our price: £6.99 Delivered coming ıl/R'n'B RRP: £13.99 You save: £7.00 (50%) Robbie Williams soon indtracks Live At The Albert BUY Hall cently Viewed Items Elvis - The **Ultimate Collection** sic » Due for release on 20/09/2004 (2 Discs) image our price: £5.99 Delivered er Green - Live! The Beatles: The coming BUY ian Green - A Love Magical Mystery



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vacy pyright information ms and conditions itact us	I Love You	Goldfrapp - Wonderful Electric Live In London (Two Discs)
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	Actors Al Green	The Ramones - We're Outta Here
3	Director Robert Mugge	Meat Loaf - Live In Australia (2 Discs)
	Certificate Exempt from Classification	Rainbow - Inside Rainbow 1975 - 1979
	Languages English - Dolby Digital (5.1)	(5.1/DTS)
		Fleetwood Mac - Destiny Rules
	Customers who bought Al Green - The Gospel According To Al Green also bought	The Shadows - The Final Tour
	Classic Albums - Bob Marley - Catch A Fire (Documentary) Israel Vibration	more titles »
	Marvin Gaye - Live In Montreux Sam Cooke - Legend	Secure Shopping
	James Brown - Soul Survivor	scure
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	Call Me Greatest Hits Hi Masters Hi Singles A's And B's (2CD) I Can't Stop I'm Still In Love With You Let's Stay Together Lord Will Make A Way + Higher Plane LOVE: The Essential Al Green (2CD) Precious Lord + I'll Rise Again Shades Of Al Green Story Of Al Green (2CD) Supreme Al Green Trust In God + White Christmas Unchained Melodies	



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Sound & Vision Office, PC & Phones

Photography

Sports & Leisure

DIY, Garden & Pets

Toys & Games

Baby

Personal Care

Jewellery & Watches

You searched for "green"

Here are the 57 items found in the following areas

Homewares (28) Furniture (19) Household appliances (5) Jewellery and watches (2) Clearance homewares (1) Personal care (1) Toys and games (1)

> Homewares

28 items > see all



Pair of Mena Ready Made Green Curtains - 2.28 x 2.28m.

126/2050

see all Homewares

舞 add to trolley

Pair of Mena Ready Made Green Curtains - 1.67 x 2.28m.

126/2043

see all Homewares



Pair of Mena Ready Made Green Curtains - 1.67 x 1.83cm. £39.99 Pair of Mena Ready Made Green Curtains -1.67 x 1.37m. £34.99

Pair of Mena Ready Made Green Curtains - 1.16 x 2.28m. £29.99

> Furniture 19 items > see all



Sheridan 3 Piece Suite Green.

640/0116

see all Furniture





Regent Green 3 Piece Suite.

636/0847

see all Furniture

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Regent Green 3 Piece Suite.

636/0847

£699.95

- · Comprises 3 seater sofa and 2 chairs.
- · Barley twist rope arm facings with roll feature around sculptured base.
- · Back cushions have split head roll and lumbar support.
- 58% polyester/42% cotton covers.
- · Reversible foam filled seat cushions.
- Fixed fibre filled back and arm cushions.
- Size of 3 seater sofa (W)220, (D)97, (H)97cm.
- Size of chair (W)120, (D)97, (H)97cm.
- · Suitable for general use.

Sorry, this item cannot be reserved for store pick up Delivery usually within 28 days.



Related Items

- > Furniture > Sofas and chairs > Armchairs
- > Furniture > Sofas and chairs > Sofa suites
- > Furniture > Sofas and chairs > Sofas 2-seater
- > Furniture > Sofas and chairs > Sofas 3-seater



Regent 3 Diaca Suita



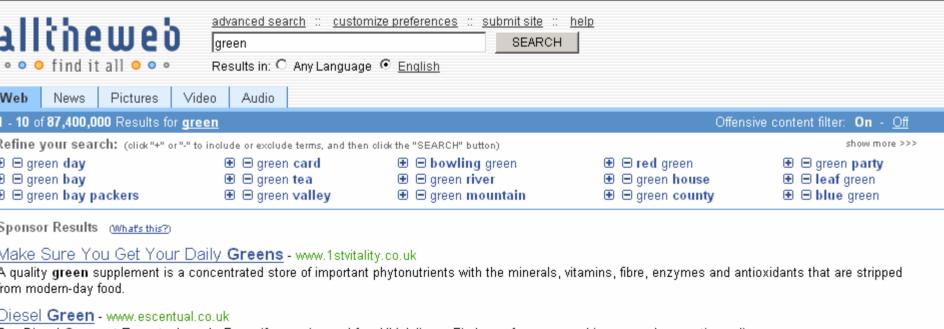
Regent 3 Seater Sefa



Regent Green 3 Seater



Regent 2 Seater Sefa



Buy Diesel Green at Escentual.co.uk. Free gift wrapping and free UK delivery. Find your fragrances, skin care and cosmetics online.

Neb Results (<u>What's this?</u>)

Green Party of the United States

Official homepage of the **Green** Party and the **Green** National Committee ... **Green** Events, 2004 **Green** National Convention, National Convention Demonstrations ... Order **Green** Pages, Join the **Green** Wave, Help elect **Green** Candidates ...

nore hits from: http://www.gp-us.org/ - 54 KB =

<u>Green</u>

Biography of George **Green (1793-1841)** ... George **Green's** father, also called George **Green**, was a baker in Nottingham ... nore hits from: http://www-groups.dcs.st-and.ac.uk/~history/Mathematicians/Green.html - 24 KB

The Greens/Green Party USA

Home Page of the Greens/**Green** Party USA ... Donate. Endorsements. GPUSA Platform. **Green** Program. History/Intro. Home ... you like what you read, you can get two other **Green** friends and form a **Green** Party USA local or caucus ... http://www.greenparty.org/ - 20 KB

GreenDay.net - The Official Fan Site

.. Join the Green Day Street Team. Join the Green Day-Eteam ...

nore hits from: http://www.greenday.net/ - 59 KB

Green Day -> Upgrade

<u> GreenDay.net - The Official Fan Site</u>

.. Join the Green Day Street Team. Join the Green Day-Eteam ...

nore hits from: http://www.greenday.net/ - 59 KB

<u> Green Day -> Upgrade</u>

The official web site for Green Day.

nore hits from: http://www.greenday.com/ - 910 B

Green Parties World Wide

.. Green Parties world wide. Global Green Coordination. Global Greens Network ...

nore hits from: http://www.greens.org/ - 3 KB

Greenpeace International Homepage

.. Athens disqualified from **Green** Olympics. The Greenpeace Jaguars ... Ford crushes 'Clean Cars', ramps up SUVs. X Games go **green**. More news ... nore hits from: http://www.greenpeace.org/ - 35 KB

Green Party - Real Progress

Homepage of the **Green** Party of England and Wales ... **Green** Party chooses university student to take on Charles Clarke at General Election ... Time Beaumont ©. The **Green** Party 2004 Code, Design and Photo Credits ...

nore hits from: http://www.greenparty.org.uk/ - 22 KB

EUROPA - Official Documents - Green papers

This site provides a list of the **Green** Papers published by the European Commission, one of the European Union's Institutions ... This list contains **Green** Papers published since 1984 ... will provide you with a general outline of the **Green** Paper. Certain documents published before 1993 are, however, not ... nore hits from: http://europa.eu.int/comm/off/green/index_en.htm - 36 KB

Green Map System Home

Green Map System is a global eco-cultural movement, energized by local knowledge, action and responsibility. Green Maps are locally created maps that shart the natural and cultural environment.

nore hits from: http://www.greenmap.com/ - 10 KB

News:



Traffic jams are green light for love

- Reuters via Yahoo! News Found: 5 hours ago. Traffic jams green light for love
- Reuters via Yahoo! News Found: 9 hours ago.

more news »

Official Documents

English

PA > European Commission > Documents of individual institutions > Green papers

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What's new? | Site map | Index | FA

ireen Papers

<u>ore information</u> on Green and White Papers.

his list contains Green Papers published since 1984. If the full electronic version of the text is unavailable, you may via a link access a ummary of the text or the Bulletin of the European Union. These documents will provide you with a general outline of the Green Paper. Certain ocuments published before 1993 are, however, not available on-line.

ard copy versions of Green Papers that are not available on-line can be obtained through the nearest sales agent of <u>EUR-OP</u>, the Office for fficial Publications of the European Communities. To order, please use the reference eg: COM(98) 596 (where 98=year and 596=publication umber). Documents that were published before the accession of a specific country may not be available in that country's language. If a title is obtained by a particular language, it is given here in English.

2004

onsult by year of publication

- Green Paper Maintenance obligations [265KB] COM(2004) 254, April 2004
- Green Paper on public-private partnerships and Community law on public contracts and concessions [2] [216KB] COM(2004) 327
- Green paper on the approximation, mutual recognition and enforcement of criminal sanctions in the European Union [522KB] COM(2004) 334, April 2004

2003

• Green Paper: On the future of rules of origin in preferential trade arrangements [2] [395KB] COM(2003) 787, December 2003

004, 2003, 2002, 2001, 2000, 1999, 1998, 1997, 1996, 1995, 1994, 1993, 1992, 1991, 1990, before 1990

- Green Paper on services of general interest [419KB] COM(2003) 270, May 2003
- Green Paper on the conversion of the Rome Convention of 1980 on the law applicable to contractual obligations into a Community instrument and its modernization [328KB]

 COM(2003) 75, February 2003
- Green Paper on the conversion of the Rome Convention of 1980 on the law applicable to contractual obligations into a

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- META DATA SECTION: Title, keywords and description in the document language --> ta http-equiv="Content-Type" content="text/html; charset=utf-8">
ta name="Reference" content="COMM/OFF/GREEN/HP/EN">
ta name="Title" content="Official Documents - Green papers">
ta name="Creator" content="COMM/PRESSB2/A">
ta name="Lanquage" content="en">
ta name="Type" content="57">
ta name="Classification" content="16">
ta name="Keywords" content="official documents,green papers, european commission, institutions, european union, eu">
ta name="Description" content="This site provides a list of the Green Papers published by the European Commission, one c
European Union's Institutions">

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Conclusions from examples using term "green"

- Term "green" can mean different things colour, name, publication
- Different methods of treating a term free text, fields, relationships
- Different types of information structured and unstructured



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So why use metadata?



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- Resource description says what it is
- Resource discovery enables users to find it
- Content management enables publication controls
- Structure for containing information about resources
- Provide authentication and quality assurance



Why not use Google?

- Search engine marketplace
 - Commercially orientated
 - Search engine optimisation
- Lack of authentication and quality control
- Search engines need to be configured to use metadata



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eGovernment Metadata Standard to the rescue...



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The eGMS is...

- Dublin Core elements and refinements
- Additional elements for
 - Improved retrieval
 - Records management
 - Data security
 - Legal requirements; data protection, information access, audit trails...



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eGMS drivers

- e-Government
- Electronic records management systems
- The UK Freedom of Information Act and Data Protection Act
- The continuing need to improve efficiency



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Applications

- Websites & intranets
- Descriptive metadata to aid discovery
- Records management / Content Management Systems
- Administrative metadata to track and manage data
- Archives
- Preservation metadata to track resources over time



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Types of metadata

Content:

Title, Description, Subject, Coverage, etc...

Intellectual property:

Contributor, Creator, Publisher, Rights

• Instantiation/version:

Date, Format, Identifier, Language



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Definitions

• Element:

Properties, attributes, characteristics

Refinements:

Narrower or more specific meaning to an element

• Encoding schemes:

Information to help interpret value of a term

Metadata tag example

<meta name="eGMS.subject.category" Scheme="GCL" Content="e-government">

Element	Refinement	Scheme	Value



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Mandatory elements

Creator	All
Date	All
Subject.category	All
Title	All
Accessibility	For websites
Identifier	For websites
Publisher	For websites



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Recommended elements

Coverage	All
Language	All



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Optional elements

Audience	All
Contributor	All
Description	All
Disposal	All
Format	All
Relation	All
Rights	All
Source	All
Status	All
Туре	All



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Optional – records management elements

Addressee	RM
Aggregation	RM
Digital signature	RM
Location	RM
Mandate	RM
Preservation	RM



The Government Category List

- List of broad subject headings to aid cross-governmental browsing
- Helps citizens find information easily
- Provides consistency across public sector



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The GCL features

- Polyhierachical
- Use categoriesBroad class or subject
- Not to be confused with keywords
 Term used for indexing from a controlled list



Implementing the eGMS

- Creating a local standard and local guidance
- Automation of tagging
- Maintenance
- Quality control



Creating a local standard

- Based on eGMS and knowledge of information resources and user needs and practical consideration
- Input method
- Search facility
- Some local standards are already available
- Don't forget staff training



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Role of librarians

- Information skills to all aspects
- Liaison with IT people
- Familiarity with IT systems
- User focus
 - Don't know what they want
 - Don't know how to ask for it
 - Don't know how to search for it
 - Don't recognise it when they see it



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Information skills needed

- Cataloguing
 - Which elements / fields / subfields
 - How to populate them encoding schemes, controlled lists
 - How to exploit it
 - Need for user focus, not meta-tagger focus



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Who and where?

- Internet teams
- Intranet teams
- Records management
- Document management
- Information policy



Information and advice

- GovTalk site <u>www.govtalk.gov.uk</u>
- GovTalk email <u>govtalk@cabinet-office.gsi.gov.uk</u>
- Metadata documents <u>www.govtalk.gov.uk/schemasstandards/metadata.asp</u>
- Guidance on the use of metadata in e-Government <u>www.cenorm.be/cenorm/businessdomains/businessdomains/i</u> sss/cwa/meta-data+dc.asp



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Thank you

Any questions?

Colette Coles, e-Goverment Unit

colette.coles@cabinet-office.gsi.gov.uk



Vocabulary Merger Project:

A tale of 3 taxonomies

Coles Coles

UK Cabinet Office, eGovernment Unit

Zaragoza, 3 Sept 2004

Once upon a time

Citizen need to access essential public sector information

- 3 different government taxonomies evolved
- Conflict between administrative domains
- Multiple lists:
 - Maintenance
 - Mapping
 - Guidance

The 3 taxonomies

Government Category List:

http://www.govtalk.gov.uk/schemasstandards/gcl.asp

SeamlessUK:

http://www.seamlessuk.info/

Local Government Category List:

http://www.esd.org.uk/standards/lgcl/

Government Category List

- UK Cabinet Office
- eGMS.subject.category
- Main features:
 - 12 top terms
 - 420 preferred terms
 - 1393 non-preferred terms



епесичету.

The GCL is updated twice a year and it may be downloaded in several different formats from the Documents page.

The online version beginning on this page is:

GCL Version 2.1, July 2004

Index

A B C D E F G H I J K L M N O P Q R S T U V W X Y Z

Search the GCL

Agriculture, environment and natural resources
Arts, recreation and travel
Business and industry
Crime, law, justice and rights
Economics and finance
Education, careers and employment
Government, politics and public administration
Health, nutrition and care
Information and communication
International affairs and defence
People, communities and living

Science, technology and innovation

GCL Docum GCL Help GCL FAQ e-Services Fra

RFP Form

FAQ





SeamlessUK

- Local, regional & national partnership
- Integrates local & national information for one-stop citizen gateway
- Main features:
 - 15 top terms
 - 2500 preferred terms
 - 700 non-preferred terms





Searc



Contact

Help

Search term suggestions

- · Click any of the terms below to discover further sub topics
- Add any term you like to your search box on the main page by clicking < add to search

You are here > Subject

©2004 Essex County Coun

Subject

More specific topics:

<u>ARTS, CRAFTS, MEDIA</u> < add to search Arts, Crafts, Media

BELIEFS and FAITHS < add to search

Beliefs, Faiths, Places of Worship, ...

BUSINESS and EMPLOYMENT < add to search

Business, Employment

CHILDREN and FAMILIES < add to search

Children, Families, Young People

DISABILITY < add to search

Access for Disabled People, Disabled People, Equipment for

Disabled People

EDUCATION, CAREERS and TRAINING < add to search

Courses by Outcome, People in Education, Styles of Study,

...

ENVIRONMENT and TRANSPORT < add to search

Agriculture, Civic Societies, Conservation, ...

ETHNIC ORIGIN and LANGUAGE < add to search

Ethnic Origin, Language

GOVERNMENT and POLITICS < add to search

Government, Politics, Public Services

HEALTH < add to search

Health Services and Specialisms, Medical and Psychiatric Treatments,

Addiction, ...

LAW < add to search

Administration of Justice, Civil Rights Law, Criminal Law, ...

LEISURE < add to search

Entertainment, Hobbies, Places to Visit, ...

SCIENCE and TECHNOLOGY < add to search

Sciences, Technology

SOCIAL ISSUES, ADVICE and SUPPORT < add to search

Support Groups and Services, Advice Services, Campaigning, ...

SPORT < add to search

Sports Facilities, Abseiling, American Football, ...

Can't see the topic you want? Try searching for it...



i want to return to the search page, I do not wish to choose a topic.

Local Government Category List

- LAWs National Project (ODPM)
- Mandatory for local authorities
- Main features
 - 13 top terms
 - 1397 preferred terms
 - 2227 non-preferred terms

Local Government Category List

Business

Community and living

Council, government and democracy

Education and learning

Environment

Health and social care

Housing

Jobs and careers

Legal services

Leisure and culture

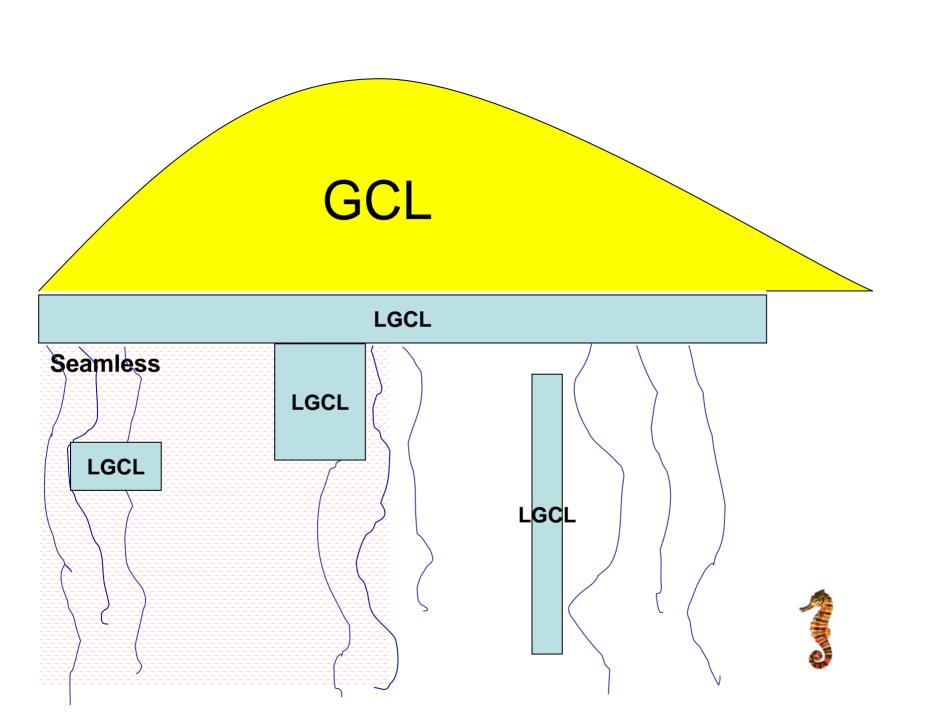
Policing and public safety

Social issues

Transport and streets

Examples of terms

GCL	Seamless	LGCL
Health, nutrition and care	Disability	Health and social care
Disabled people	Disabled People	Health and medical care
Care for disabled people	Sensory Disabled people	Disabilities
	Visually Impaired people	Physical disabilities
	Blind People	Visual impairment
	Partially Sighted People	



Vocabulary Merger Project

Key aims

Long term maintenance and availability for public sector use

Ease implementation by having one product

Improve interoperability of public sector information systems

Sharing of software products and experience

The plan

Scoping study

Specification for data structure

Selection of software to build & maintain merged list

Arrangements for finance, management & governance

Scoping study

Consult with lists users

Key features of 3 existing vocabularies

Current finance, management & governance arrangements

Recommendations on merger

Specifications

- Master database for the merged vocabulary
 - Multiple output formats
 - Sub sets
- ISO 2788 (BS 5723) compliant
- Support subject element in metadata standards
- Use outputs for categorisation and/or searching
- Meet needs of 3 stakeholder groups

Ensuring success of project

- Working together
 - Agreement
 - Co-operation
 - Procedures

Aware of politics involved

Focus on the Why

Main risks

Not possible to merge 3 lists

Funding not available

Users don't like it

Lessons learnt

Don't have multiple lists

Consult widely

Future proofing

Thank you

Any questions?

More information contact:

colette.coles@cabinet-office.gsi.gov.uk www.govtalk.gov.uk

Presentation available from:

http://www.cenorm.be/cenorm/businessdomains/businessdomains/isss/activity/25coles.pdf



e-Government Unit

Moving on with Marc: e-GMS

Government Libraries Group, 23 June 2004 Colette Coles, e-Government Unit



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What is metadata?

- Data about data
- Structured information about a resource
- Sound familiar?



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Why is metadata important?

- Information is the fuel for the new economy
- Information is a key asset for government this has been under recognised and under exploited
- Getting to the right info fast holds the key to efficiency and effectiveness in government as well as serving the citizen



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Metadata examples



link). Latest report: **Health** Inequalities (external link). Annual Report. ... www.dh.gov.uk/AboutUs/HeadsOfProfession/ ChiefMedicalOfficer/fs/en - 27k - 7 Jun 2004 - <u>Cached</u> - <u>Similar pages</u> [More results from www.dh.gov.uk]

Chief Medical Officer

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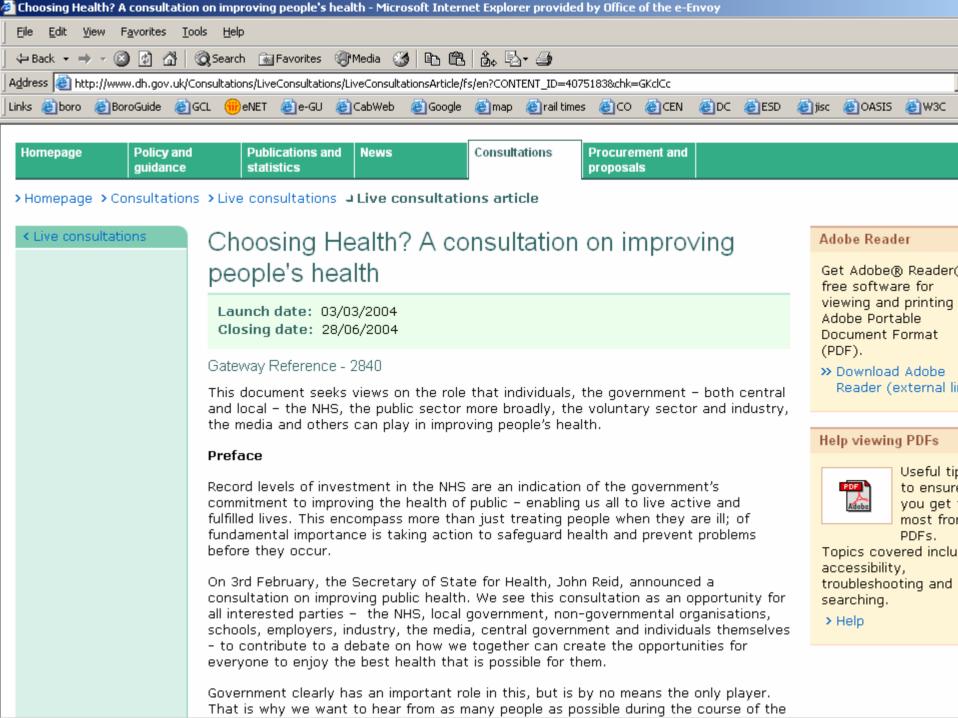
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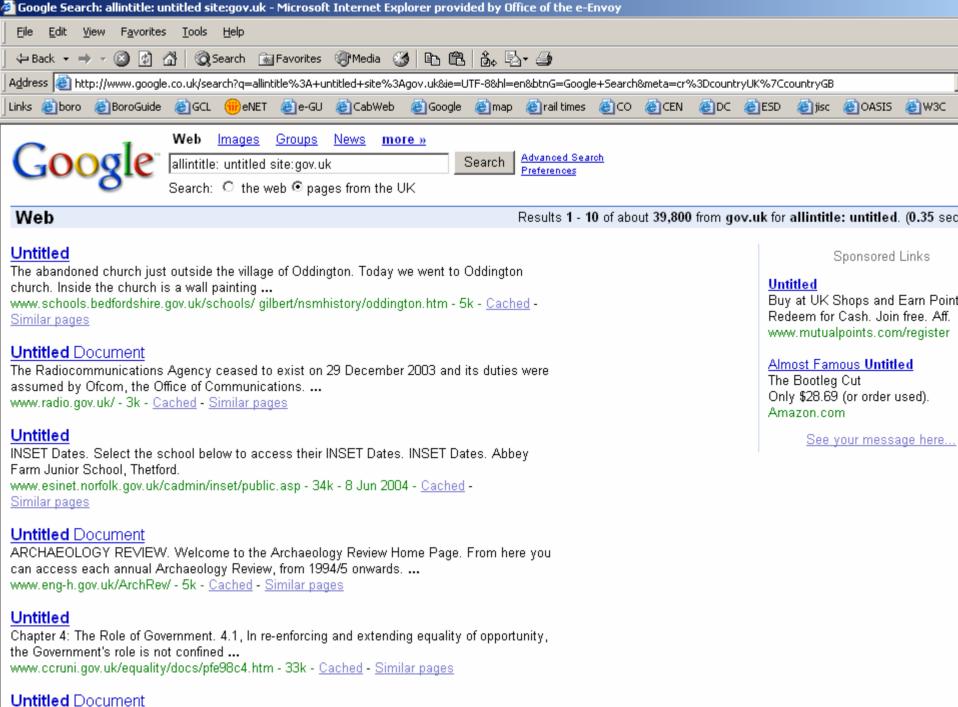
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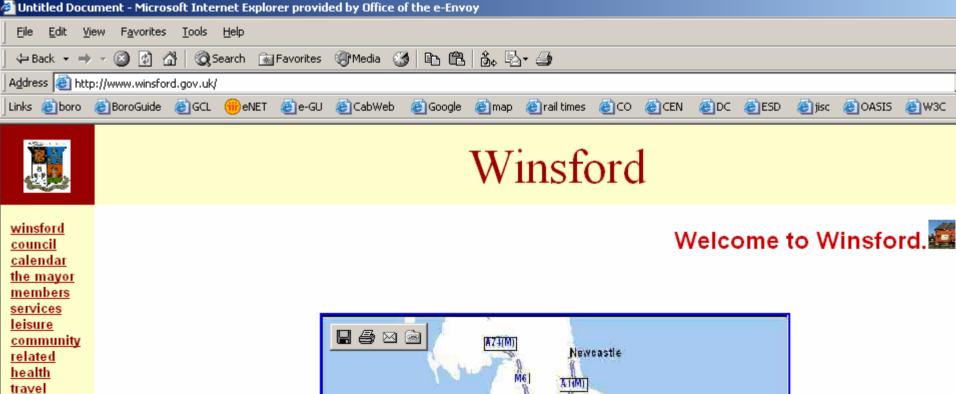
 $www.hpa.org.uk/hpa/board_meetings/docs_2004/040311/consultation_\textbf{health}.pdf - \underline{Similar\ pages}$



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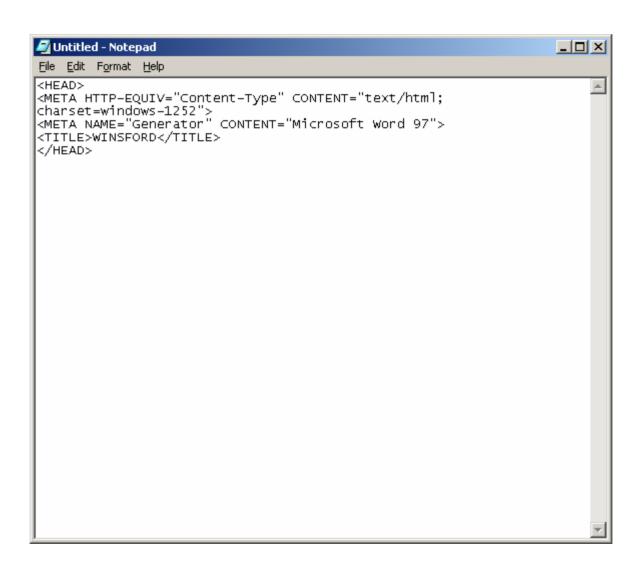
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Groups

Winsford Cheshire, Warrington Borough Council England, North West, UK CW7 CW8 NE48 CW10 CW6 CW9 CW5, Villages, Villages Towns Communities & Local Government ...

Local Government Contact Details For: Winsford Town Council

www.ukvillages.co.uk/ukvillages.nsf/ villages/England/Winsford-Cheshire - 15k - Cached - Similar pages

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e-Government Unit

e-GMS is...

- Dublin Core elements and refinements
- Additional elements for
 - improved retrieval
 - records management
 - data security
 - legal requirements; data protection, information access, audit trails.....



e-Government Unit

e-GMS drivers

- e-Government
- Electronic records management systems
- The UK Freedom of Information Act and Data Protection Act
- The continuing need to improve efficiency



e-Government Unit

Applications

- Websites & intranets
- Descriptive metadata to aid discovery
- Records management/Content Management Systems
- Administrative metadata to track and manage data
- Archives
- Preservation metadata to track resource over time.



e-Government Unit

Types of metadata

Content:

Title, description, subject, coverage, etc

Intellectual property:
 Contributor, Creator, publisher, rights

• Instantiation/version:

Date, format, identifier, language



e-Government Unit

Definitions

• Element:

Properties, attributes, characteristics

Refinement:

Narrower or more specific meaning to an element

• Encoding schemes:

Information to help interpret value of a term

Meta tag example

<meta name="egms.subject.category" Scheme="gcl" Content="e-government">

Element	Refinement	Scheme	Value



e-Government Unit

Mandatory elements

Creator	All
Date	All
Subject.category	All
Title	All
Accessibility	For websites
Identifier	For websites
Publisher	For websites



e-Government Unit

Recommended elements

Coverage	All
Language	All



e-Government Unit

Optional elements

Audience	All
Contributor	All
Description	All
Disposal	All
Format	All
Relation	All
Rights	All
Source	All
Status	All
Туре	All



e-Government Unit

Optional – records management elements

Addressee	RM
Aggregation	RM
Digital signature	RM
Location	RM
Mandate	RM
Preservation	RM



e-Government Unit

The Government Category List



e-Government Unit

Principles

- List of broad subject headings to aid cross-governmental browsing
- Help citizens find information easily
- Provides consistency across public sector



e-Government Unit

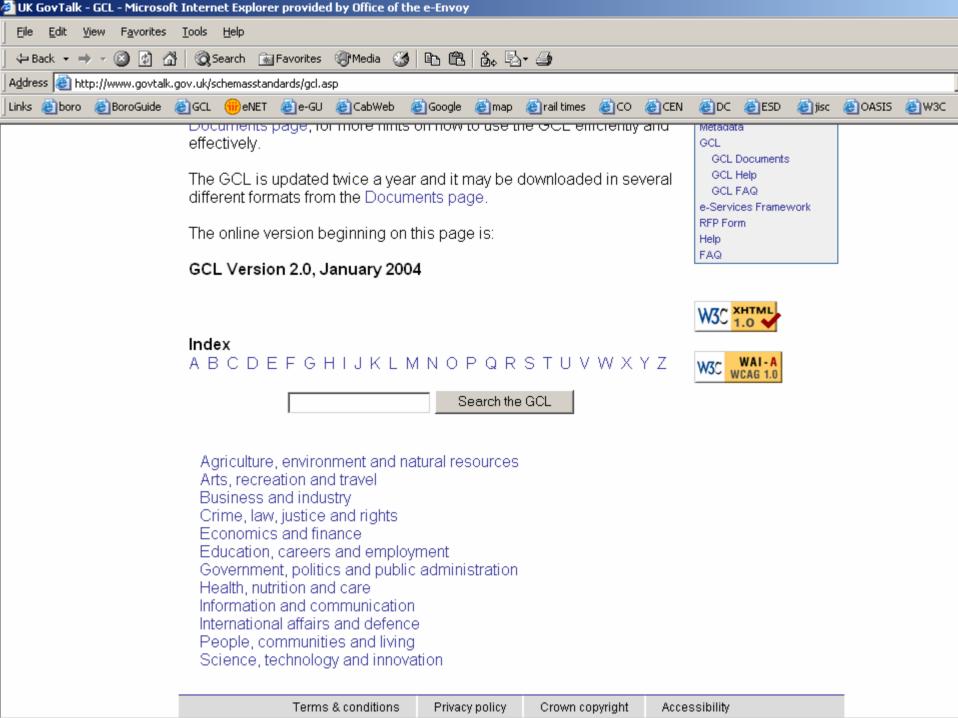
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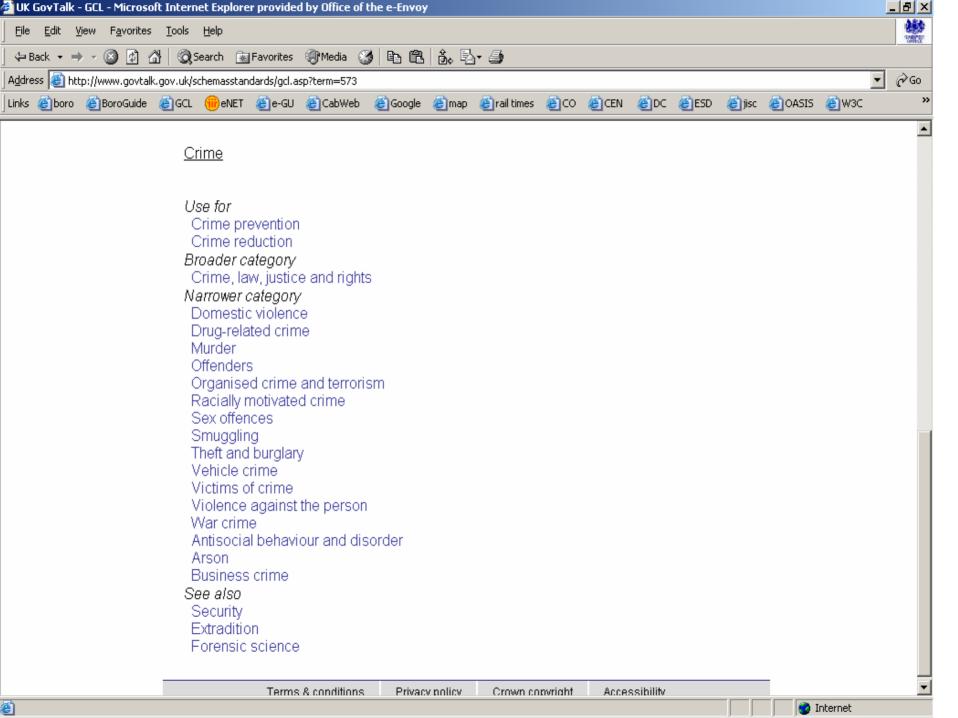
- Polyhierachical
- Uses categories broad class or subject area
- Not to be confused with keywords term used for indexing from a controlled list



e-Government Unit

GCL examples







e-Government Unit

Implementing the e-GMS

- Creating a local standard and local guidance
- Automation of tagging
- Maintenance
- Quality control



e-Government Unit

Creating a local standard

- Based on e-GMS and knowledge of information resources and user needs and practical consideration
 - Input method
 - Search facility
- Some local standards already available
- Don't forget staff training



e-Government Unit

Role of librarians

- Information skills to all aspects
- Liaison with IT people
- Familiarity with IT systems
- User focus
 - Don't know what they want
 - Don't know how to ask for it
 - Don't know how to search for it
 - Don't recognise it when they see it



e-Government Unit

Information skills needed

- Cataloguing
 - Which elements / fields / subfields?
 - How to populate them encoding schemes, controlled lists
 - How to exploit it
 - Need for user focus, not meta tagger focus



e-Government Unit

Who and where?

- Internet teams
- Intranet teams
- Records management
- Document management
- Information policy



e-Government Unit

Information and advice

- Govtalk <u>www.govtalk.gov.uk</u>
- Govtalk email govtalk@cabinet-office.gsi.gov.uk
- Metadata documents
 http://www.govtalk.gov.uk/schemasstandards/metadata.asp
- Guidance on the use of metadata in eGovernment
 http://www.cenorm.be/cenorm/businessdomains/businessdomains/isss/cwa/meta-data+dc.asp



e-Government Unit

Questions?

Colette Coles, e-Goverment Unit

Colette.coles@cabinet-office.gsi.gov.uk



e-Government Unit

Uses of identifiers: Government perspectives

IDF meeting, 22 June 04
Colette Coles, e-Government Unit



The government perspective

- Government context
- Govtalk demonstrator
- Issues/solutions
- Questions



The government context

- Government characteristics
 - Local/central/DAs
- Government information
- Citizen access to information and resources
- Current policies
 - e-GIF and e-GMS
 - Efficiency Review



Govtalk demonstrator

- Report on demonstrator
- DOIs and Handles
- Editors point of view
- Lessons learnt
- Evaluation/feedback



The government issues

- Policy?
- Who pays?
- Goverment naming authority and registry?
- Impact on Content Management Systems
- Guidelines and best practice
- Compliance and implementation



e-Government Unit

Questions?

Contact details:

Colette Coles, e-Goverment Unit

Colette.coles@cabinet-office.gsi.gov.uk



e-Government Unit

Interoperability seminar: Government Metadata

Birmingham, 16 June 2004 Colette Coles, e-Government Unit



Why is metadata important?

- Information is the fuel for the new economy
- Information is a key asset for government this has been under recognised and under exploited
- Getting to the right info fast holds the key to efficiency and effectiveness in government as well as serving the citizen



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Metadata examples



... Building a safer NHS for patients: Improving Medication Safety. ... Progress Report (external link). Latest report: Health Inequalities (external link). Annual Report. ... www.dh.gov.uk/AboutUs/HeadsOfProfession/ ChiefMedicalOfficer/fs/en - 27k - 7 Jun 2004 - Cached - Similar pages

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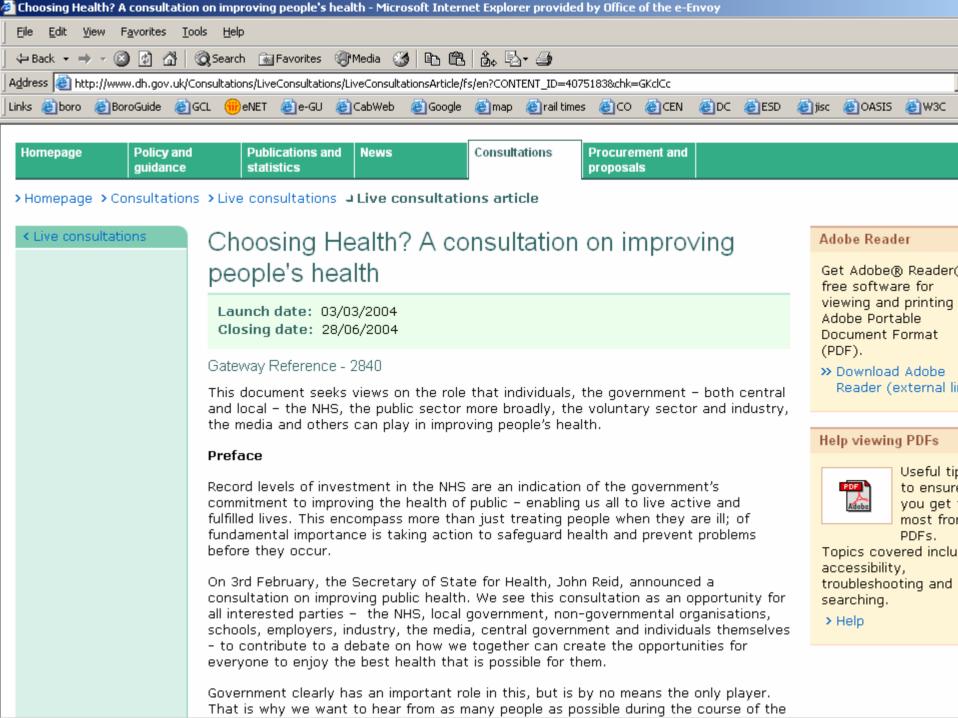
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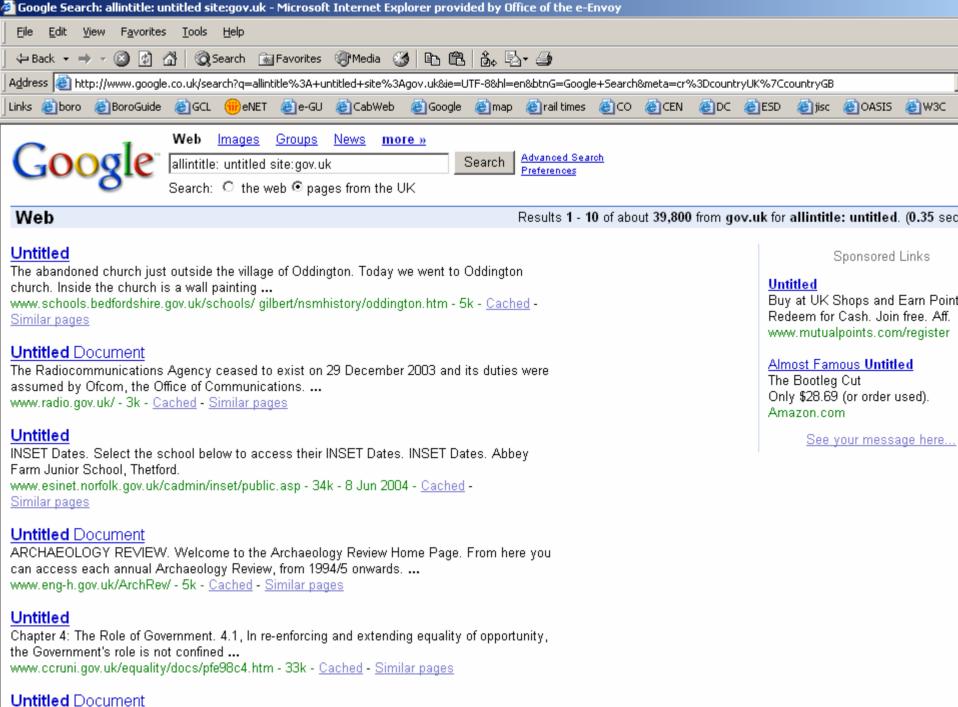
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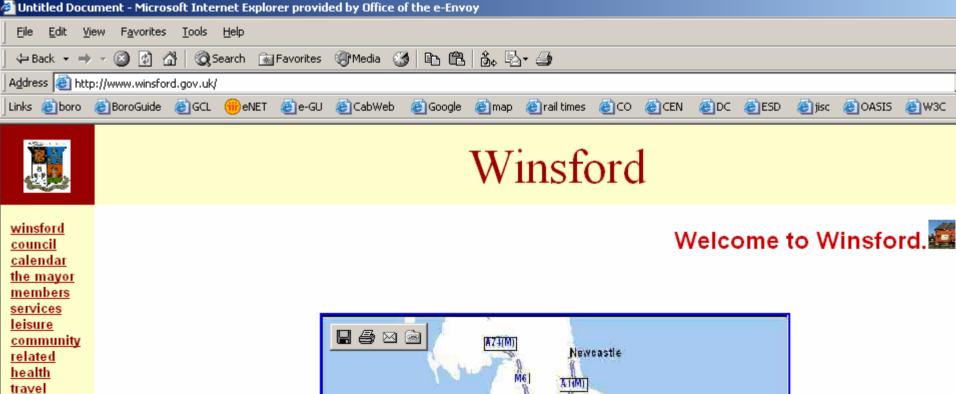
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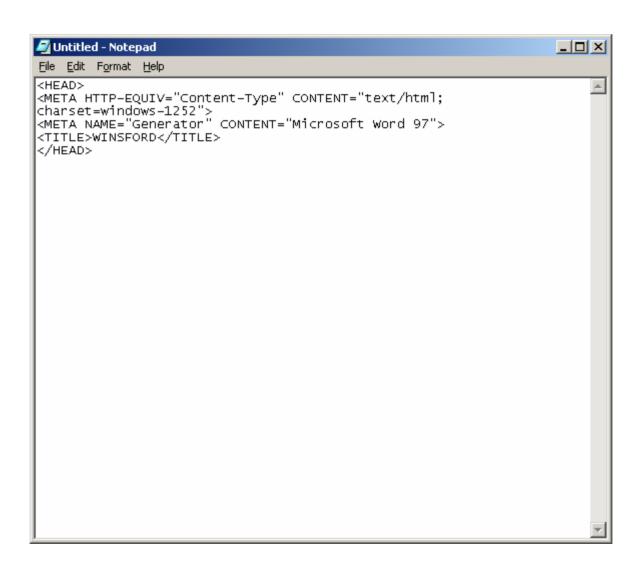
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Metadata policy - headline decisions

- Develop e-Government Metadata Standard (e-GMS) Dublin Core plus
- Records management
- Data Protection Act requirements
- Freedom of Information requirements
- Government Category List



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e-GMS is...

- Dublin Core elements and refinements
- Additional elements for
 - improved retrieval
 - records management
 - data security
 - legal requirements; data protection, information access, audit trails.....



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e-GMS drivers

- e-Government
- Electronic records management systems
- The UK Freedom of Information Act and Data Protection Act
- The continuing need to improve efficiency



e-Government Unit

Applications

- Websites & intranets
- Descriptive metadata to aid discovery
- Records management/CMS
- Administrative metadata to track and manage data
- Archives
- Preservation metadata to track resource over time.



e-Government Unit

Types of metadata

- Content
 Title, description, subject, coverage, etc
- Intellectual property
 Contributor, Creator, publisher, rights
- Instantiation/version
 Date, format, identifier, language



e-Government Unit

The Government Category List



e-Government Unit

Principles

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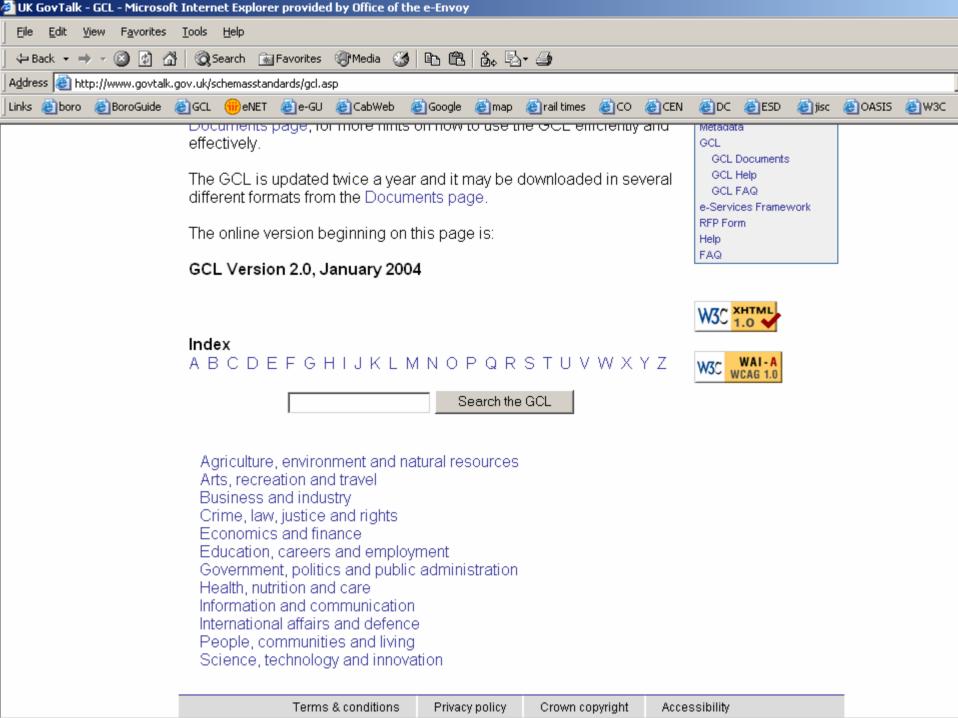
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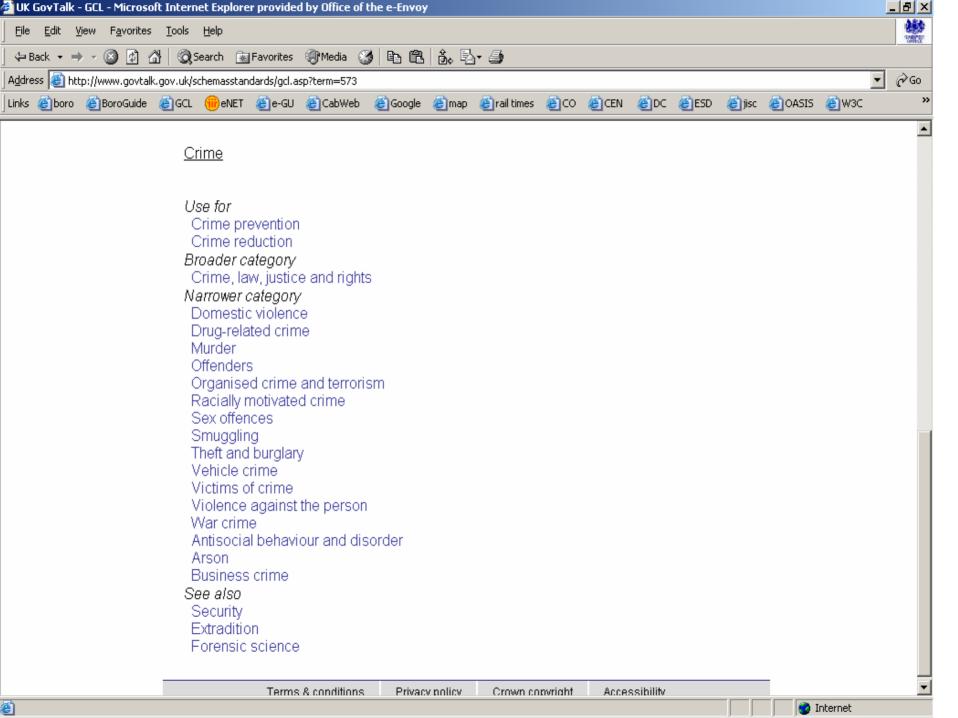
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e-Government Unit

GCL examples







e-Government Unit

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e-Government Unit

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CabinetOffice



e-Government Unit

Questions?

Colette Coles, e-Goverment Unit

Colette.coles@cabinet-office.gsi.gov.uk



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Interoperability & metadata...



Colette Coles
Interoperability Policy Advisor

Internal Audit - Treasury 24 Mar 2004



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Agenda

- e-GIF: outline and update
- e-GMS: outline and FOIA

Compliance

Advice and guidance



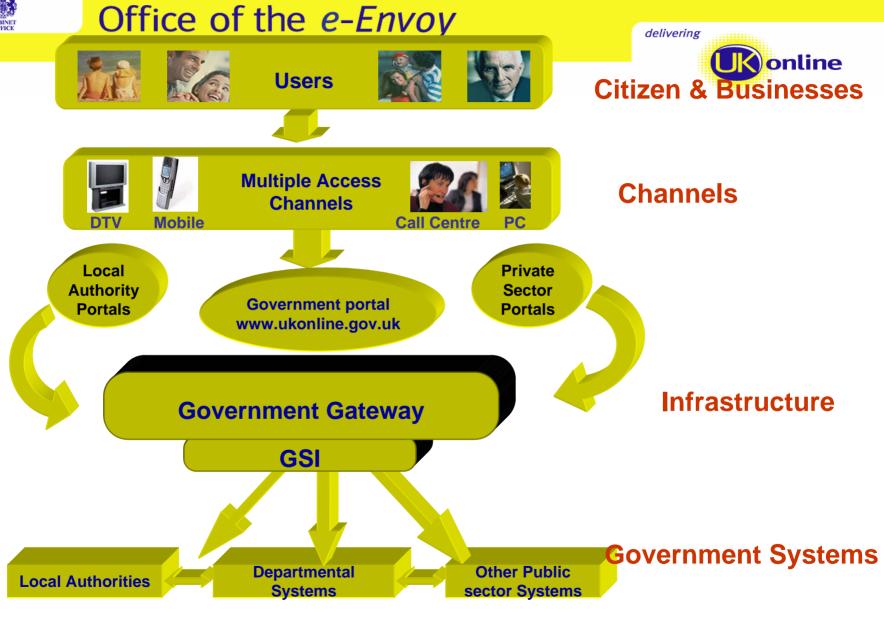
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e-Government Strategy

- All Government services to be online by 2005 with key services achieving high levels of use
- End 2003 we have approx 68% of services on line

 Joined-up Government needs Joined-up Information Systems



e-Government Service Delivery Infrastructure



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Interoperability

 Enables exchange of information between different computer systems



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e-GIF – Headline Decisions

- Adopts Internet and World Wide Web Standards for all public sector systems
- Adopts XML as the key standard for data interchange
- Makes the Browser the key interface for access and manipulation of all information
- Assign Metadata to government information
- Adopts open, international standards that are well supported by the market
- Internet based Implementation Strategy through UK GovTalk



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e-GIF Format and Versions

- For version 5
 - Part 1 Policies
 - Part 2 Technical Specifications
- For version 6
 - The e-GIF
 - Technology Standards Catalogue (on GovTalk)
- What's new in v6?
 - updated specifications for messaging and security, and smart cards
 - updated guidance on IPv6 and wireless LANs
 - revised standards for information access
 - revised specifications for specific business areas



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e-GIF - Interconnectivity

- Specifications for systems interconnection set out in Part 2 Table 1, eg
 - HTTP, E-mail, Directory, Domain Naming, File Transfer, LAN/WAN, Security
- Policy for migrating to IPv6
- Policy on future use of Web Interoperability Services
 - SOAP, UDDI, WSDL



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e-GIF - Data Integration

- Specifications for data integration set out in Part 2 Table
 2, eg
 - XML, XML Schemas, XSL, UML, Data Standards, UTF-8,
 XML Signatures
- XML compliance with W3C Recommendations



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e-GIF - Access

- Specifications for access to services set out in Part 2
 Tables 4 9, eg
 - HTML, document types, presentation types, spreadsheet types, UNICODE, Graphics, Scripting, Audio, Animation,
- Specs vary for each channel device
 - DTV, PCs, Mobiles, Games Consoles, PDAs
- Specs for Smartcards



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Specifications for Business Areas

- Specifications for business areas set out in Part 2
 Table 10, eg
 - finance, procurement, legal, HR, voting, learning
- Specs are at various stages of maturity
- e-GIF adoption indicated under "Status" heading in table 10
- OeE setting up ad-hoc working groups to study maturity, market take-up, international adoption, etc



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e-GIF - Content Management

- Specifications for content management metadata set out in Part 2 Table 3, eg
 - e-GMS
 - GCL
 - Data Standards
 - XML Schemas



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Metadata....

- Improve information retrieval on the internet
- Improve internal information management
- Ease joined up government
- Increase value of information as an asset
- We have produced the e-Government Metadata Standard (eGMS)
 - based on Dublin Core with additional elements to support government information
 - Records management
 - Data Protection Act requirements
 - Freedom of Information requirements
 - e-Services



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Government Category List (GCL)

- Common vocabulary required for government
- List of broad subject headings needed to aid cross-governmental browsing
- Local controlled vocabularies can be mapped to GCL





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FOIA and metadata

- Use of metadata does not infer any compliance with FOIA.
- Metadata's role is the aiding of locating information.



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Rights element refinements

FOI disclosability indicator	Whether the resource can be disclosed ('Y' or 'N') in accordance with the FOI (Freedom of Information Act).
FOI exemption	Whether there are exemptions to access to the resource ('Y' or 'N') in accordance with the FOI.
FOI release details	The details of the past or future release of the resource to public view either by general publication or by release in response to an individual request.
FOI release date	The date of past or future release.
Last FOI disclosability review	The date of the previous formal decision regarding the disclosability of a resource.



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Rights indicators for FOI

- Indicators can be used to tag information with the conclusion on the disclosability of the resource the last time it was assessed.
- A disclosability indicator set to 'Y' means that the information was judged to be disclosable according to that provision and a 'N' that it was judged not to be disclosable. Where the 'N' assessment has been made, the relevant exemption should be cited.
- This assists future colleagues faced with a similar judgement about the same resource to track what has been the previous decision.
- "Last FOI disclosability review" where the date of the last review can be recorded to assist in the understanding of how different the assessment might be expected to be this time.



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e-GIF compliance

- Compliance with the e-GIF is mandatory for the exchange of information between Government systems and the interactions between:
 - UK Government and citizens
 - UK Government and businesses (world wide)
 - UK Government sectors and other UK Government sectors
 - UK Government and foreign governments (UK/EC, UK/US etc)



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e-GIF compliance: who

- Central govt
- Agencies
- Local govt
- Devolved administrations
- Public bodies
- NHS



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e-GIF compliance: what

- Detailed Compliance procedures in Part 1 Section 5
- The e-GIF standards are mandated on all new systems
- Legacy systems which need to link to UK
 Online/DirectGov, Government Gateway, or are part of
 Electronic Service Delivery targets, need to comply
- Recommended for all other systems



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e-GIF compliance: tests

Main tests:

- Provide a Browser interface
- Use XML for data integration
- Use Internet & WWW standards
- Use Metadata for content management

Ultimate test:

 can any component or product used within an interface be replaced by another of a similar specification and the functionality of the system still be maintained



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e-GIF Compliance Assessment Service

Operated by NCC on behalf of OeE

e-GIF Skills Accreditation

 New Accreditation Authority being engaged

e-GIF Metrics on Take-up

New return being introduced from April



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UK GovTalk Provides

- Interoperability and Metadata Standards
- XML Schemas
- Government Data Standards
- e-Service Development Framework (eSDF)
- Government Category List
- Change Control Procedures
- Access to e-GIF Compliance Service
- Discussion Forum
- RFC and RFP on a global business
- Other e-government frameworks



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Further information:

- www.govtalk.gov.uk
- govtalk@e-envoy.gsi.gov.uk
- www.egifcompliance.org



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What now?

- Role of auditors
- Being involved
- Keeping up to date
- Communications with OeE